Contact Info

Name : Pushpa Nathan s/o Tiagarajan
Address : No 20, Jalan SG 2, Taman Seri Garing, 48000
Rawang, Selangor Darul Ehsan, Malaysia
Mobile No. : 017-3068307
Email (Primary) : pushpanathan8801@gmail.com

Personal Particulars

Age : 38 years
Date of Birth : 03 NOV 1981
Nationality : Malaysia
Gender : Male
Marital Status : Married
IC No. : 811103-14-6299
Permanent Residence : Malaysia

Educational Background

EXECUTIVE MASTER'S IN ENGINEERING MANAGEMENT

Field of Study : Management (Engineering)
Institute/University : AEU (Asia e University)
Graduation Date : Sep 2016

DIPLOMA IN MECHANICAL ENGINEERING

Field of Study : Engineering (Mechanical)
Institute/University : Federal Institute of Technology (F. I. T)
Graduation Date : Jun 2002

Employment History

1) Adient Automotive Components (M) Sdn.Bhd

Position Title	**Head of Component Quality Department (Customer, Product, Process and System)**
Position Level	Senior Executive
Specialization	Engineering – Process and Product Quality
Industry	Automobile seating manufacturer (Manufacturing)
Duration	May 2019 – Present

2) SS Automobile Accessories and Manufacturing Sdn Bhd

Position Title	**Asst Quality Manager (Quality Department)**
Position Level	Senior Executive
Specialization	Engineering – Process and Product Quality
Industry	Automobile Accessory (Manufacturing)
Duration	Nov 2018 – May 2019 (6 months contract)

3) PPG Coatings (M) Sdn Bhd

Position Title	**Senior Quality Engineer (Customer Quality) OEM**
Position Level	Senior Executive
Specialization	Engineering – Process and Product Quality
Industry	Automobile / Industry Coatings (Manufacturing)
Duration	July 2018 – Nov 2018 (3 Months)

4) NSG Group (M) Sdn Bhd (Nippon Sheet Glass)

Position Title	**Senior Quality Engineer (Process, Product and Customer Quality)**
Position Level	Senior Executive
Specialization	Engineering – Process and Product Quality
Industry	Automobile / Industry Glass (Manufacturing)
Duration	Aug 2012 – July 2018 (6 Years)

5) TRW Automotive (Lucas Varity (M) Sdn Bhd)

Position Title	**Product and Process Quality Engineer (Braking)**
Position Level	Senior Executive
Specialization	Engineering - Quality
Industry	Braking Systems and Steering & Suspension Systems
Duration	Oct 2008 – Aug 2012 *(4 Years)*

6) Pong Codan Rubber (M) Sdn Bhd

Position Title	**Production/Process Engineer**
Position Level	Executive
Specialization	Engineering - Others
Industry	Automobile / Rubber Industries (Manufacturing)
Duration	Feb 2006 – Oct 2008 *(3 Years)*

7) BSA Manufacturing Bhd

Position Title	**Production Executive**
Position Level	Fresh/Entry Level
Specialization	Production control - Others
Industry	Automobile Alloy wheel (Manufacturing)
Duration	Sep 2002 – Feb 2006 *(4 Years)*

Top Skills

Skill	Years	Proficiency
MS Office	10	Advanced
MS Word	10	Advanced
MS Excel	10	Advanced
Power point	10	Advanced
8D Report	10	Advanced
A3 Report	10	Advanced
Fish bone analysis	10	Advanced
Quality Management system	10	Advanced

Certification and Trainings	Year Obtained
Lawrence Walter Seminar (Challenge of Performance)	2007
Perodua (Jishuken Training)	2007
Shop Floor Management (VENDOR DEVELOPMENT PROGRAM) (Perodua)	2007
7QC TOOLS and New 7 QC tools	2006/2007/2012
SPC (Statistical Process Control)	2006/2008/2012
KAIZEN Activity	2006 /2012
7 MUDA ACTIVITY (Zero Muda)	2006/2011
CAR/PAR (Corrective/Preventive Action Request)	2007
MSA (Measurement System Analysis)	2006/2008
SGIA (Small Group Improvement Activities)	2006
TPM (Total Productive Maintenance) PROTON	2006
CMM	2007
Quality Awareness ISO 9001:2000	2006
Quality Awareness TS 16949 and IATF	2018
QCC (Quality & Creative Circle)	2006
Internal Quality Auditor ISO 9000:2001 and TS 16949:2002	2006/2007/2008/ 2015
ICC (Innovative & Creative Circle)	2007/2015
Safety Committee	2006/07/2015
FMEA (Failure Mode and Effects Analysis)	2006/07/2015
Supporting Committee for ISO/TS 16949:2002	2007/2011/2012
TOYOTA Production System	2007
Environmental Management Systems ISO 14001	2008
Value Stream Management (VSM) TPS Kaizen Institute	2008
APQP (Advanced Product Quality Planning)	2008/2009/2011
PPAP (Production Part Approval Process)	2008/2009/2011
PROTON JISHUKEN Activity (PROTON) Kaizen Institute	2008
LEAN Management (PROTON) Kaizen Institute	2008
TPS Training (TOYOTA Production System)	2008
KANBAN System (TOYOTA)	2008
Chemical Handling (ISO 14001)	2008
Basic Stability (Kaizen Institute) Proton	2008
Turtle Diagram (New audit Method)	2008/2009/2011/ 2015
KAIZEN Management (Proton) Kaizen Institute	2008
5 S Management (Proton) Kaizen Institute	2008
Visual Management (Proton) Kaizen Institute	2008
Process Control Management (Proton) Kaizen Institute	2008
4M Improvement Activity (Proton) (Man, Machine, Method and Material) Kaizen Institute	2008/2011/2012
GEMBA PRINCIPLES (Proton) Kaizen Institute	2008
5 Why Analysis (Proton) Kaizen Institute	2008
7 Muda Management On The Shop Floor (Proton) Kaizen Institute	2008
Fire Fighting, Rescue and Emergency Respond team	2008
Health and first aid Team	2008/2011/2012
Production Flow (Proton) Kaizen Institute	2008
Layout And Line Design Kaizen Institute	2008
Border Of Line and Low Cost Automation	2008
Standard Work and SMED (Single Minute Exchange of Die)	2008
Autonomous Maintenance { Jishu Hozen} Step 1 – Step3 Proton Kaizen Institute	2008

Certification and Trainings	Year Obtained
Internal Logistics " Keiretsu Program " Proton Kaizen Institute	2008
Just In Time (JIT) " Keiretsu Program " Proton Kaizen Institute	2008
Push and Pull Manufacturing " Keiretsu Program " Proton Kaizen Institute	2008
Kanban System " Keiretsu Program " Proton Kaizen Institute	2008
Line Balancing " Keiretsu Program " Proton Kaizen Institute	2008
Heijunka Leveling " Keiretsu Program " Proton Kaizen Institute	2008
Mixed – Model Line Overview Leveling Resources To Meet TAKT Time Supermarket Dash line WIP Reduction Material Presentation and Kittin Water Spider Material Information Handler	2008
5 Core tools: • SPC (Statistical Process Control) • APQP (Advanced Product Quality Planning) • PPAP (Production Part Approval Process) • FMEA (Failure Mode and Effects Analysis) • MSA (Measurement System Analysis)	2008
Workshop on gemba kaizen with **Mr. Masaaki Imai** • Gemba Kaizen • Relationship between Kaizen and Quality • Relationship between Kaizen, TPM, TPS, 5S and TQM (Grand Ballroom, Holiday Inn Glenmarie)	2008
Workshop on TPS with **Prof Dr.Jeffrey K Liker** • Continuous Flow • Pull System • Heijyunka • Jidoka • Standardized Work • Meiryuka / Visual Control (Grand Ballroom, Holiday Inn Glenmarie) • Kobetsu Kaizen	2008

Experiences

1. **Senior Quality Engineer (Adient Automotive Components (M) Sdn.Bhd)**

- Lead that the organization's Quality Management System conforms to the customer, internal, BOS and regulatory/legal requirements.
- Ensure evaluation of and reporting on, supplier's quality systems.
- Lead oversee inspection (examination) of incoming materials and outgoing inspection, ensuring that they meet requirements.
- Manage the monitoring, measurement, and review of internal processes, especially those that affect the quality of the organization's products.
- Lead a team of inspectors and technicians. Work with customers, employees, contractors, global team and outsourcing firms to develop product requirements.
- Report to top management on the performance of the plant quality performance, Layer process audit, internal and external customer scorecard,8D report status and new project quality performance status
- Conduct periodic management review meetings.
- Responsible for accuracy and timely inspection/calibration of monitoring and measuring devices.
- Keep up on standards, regulations/laws, issues, and news concerning product (service) quality.
- Involve on new project development on documentation, drawing, inspection tools, internal and external testing, and mass pro events preparation.
- Review engineering and manufacturing specifications to identify materials needed for product assembly for all manufactured goods
- Contact supplier and liaise between AME and new project engineers on product quality issues and improvement.
- Conduct supplier quality control audits regularly to ensure vendors and their supplies remain in compliance with company and federal manufacturing and production standards
- Communicate with vendors regularly to address any concerns and foster an environment that facilitates continual improvement in working relationships
- Understand and interpret all manufacturing audits, including IATF and other internal standards.
- Maintain an Internal and external supplier database and include performance evaluations and quality control audits in the database for in-house access by company and manufacturing management personnel
- Assist with logistics, including communications with vendors when there are packaging and receiving issues when materials arrive at receiving dock.

Achievement:

- Achieve best score in AMS audit (before 2.58points now 3.2points)
- Close all Layer process audit findings and achieve 100 % audit completion.
- Successfully launched X70 Proton's new project with the best quality performance.
- Reduce customer quality complaint from Toyota (3case to 0 cases per month)
- Improve the rework process with less rework glue usage (Save Rm 24.34 per day)
- Involve RFT (Right First Time) improvement activity and achieve good RFT result (45 % RFT to 75 % RFT)
- Develop quality mapping on for defect part analysis (Quality issue reduce 2 %)

Experiences

2. Asst Quality Manager (SS Automobile Accessories Sdn Bhd)

- Train the company staff on the IATF requirement and standard.
- Develop SOP, check sheets, standards, and master lists.
- Train staff on problem-solving report preparation methods and steps.
- Develop PFMEA, process flow, and control plan.
- Implemented document control system and flow chat
- Develop incoming, in-process and outgoing inspection method& standard.
- Develop new project handling methods and documentation.
- Involve IATF audit preparation and work closely with consultation on all audit activities.
- Update the work progress to top management on weekly management meetings.

Achievement:

- Success fully completed the IATF audit with only 2 minor findings.
- 2.Developed all IATF related documents as a reference for companies' future audits planning

Experiences

3. Senior Customer Quality Engineer OEM (PPG Coatings (M) Sdn Bhd)

- Lead customer's specifications and requirements.
- Inform and lead the quality management team regarding customer feedback and expectations on the product's quality.
- Prepare and update all necessary quality reports as required by customers.
- Train and guide the quality management team in identifying and developing problem-solving methodologies to resolve quality issues.
- Assist in new product development activities to avoid quality issues.
- Prepare and maintain product quality documentation based on ISO specifications.
- Lead and Develop product quality processes based on ISO standards.
- Manage and coordinate ISO audits.
- Work with Quality Managers to improve quality management systems based on audit results.
- Lead and Address customer issues promptly to ensure customer satisfaction

Achievement:

- 1.Reduce customer complaint on the dirty issue by 8D report method
  (5 cases to 2 cases)
- Invalided customer line stops 40 minutes to 10 minutes with a proper proposal and reports presentation. (save: Rm.15,000.00)
- Implemented quality Alert system for quality create quality awareness to stop defect reoccurrence.

Experiences

4.Senior Quality Engineer (NSG Group)

i. Customer Quality control:

- Lead and conduct activities as assigned related to, and in support of, the Quality and Environmental Management Systems
- Support customers on all quality-related issues
- Make regular customer visits on a proactive & reactive basis
- Analyze customer returns and disposition defective part.
- Mitigate and/or negotiate Customer issues, such that impact to Concentric is minimized
- Issue CAR to in-house, maintain and record all activities related to returned material, including commercial resolution
- Lead and monitor arrange and manage 3rd party and/or in-house sorting to protect Customer
- Lead customer corrective actions within the prescribed timeframe
- Lead implement internal corrective actions
- Monitor maintain, and report customer and internal PPM figures every month
- Maintain access to Customer websites, reporting related communications to Management
- Manage and/or participate in the Internal Auditing program
- Manage, prepare and submit customer PPAP's on time
- Participate in internal defect resolution per prescribed program.

ii. **Process and Product Quality control:**

- Achieves quality assurance operational objectives by contributing information and analysis to strategic plans and reviews; preparing and completing action plans; implementing production, productivity, quality, and customer-service standards; identifying and resolving problems; completing audits; determining system improvements; implementing change.
- Meets quality assurance financial objectives by estimating requirements; preparing an annual budget; scheduling expenditures; analyzing variances; initiating corrective actions.
- Validates quality processes by establishing product specifications and quality attributes; measuring production; documenting evidence; determining operational and performance qualification; writing and updating quality assurance procedures.
- Maintains and improves product quality by completing product, company, system, compliance, and surveillance audits; investigating customer complaints; collaborating with other members of management to develop new product and engineering designs, and manufacturing and training methods.
- Prepares quality documentation and reports by collecting, analyzing and summarizing information and trends including failed processes, stability studies recalls, corrective actions, and re-validations.

- Enhances department and organization reputation by accepting ownership for accomplishing new and different requests; exploring opportunities to add value to job accomplishments.

Achievement:

- Reduce Perodua downtime 90 minutes to 5 minutes. (Save Rm 41,000.00)
- Reduce Nissan quality issue 6cases to 2cases (Save Rm5688.00)
- Establish a proper tracking system for customer complaints. (Tracking and monitoring)
- Establish a proper filing system for customer complaints. (Tracking and monitoring)
- Build good relationships with the customer. (Improve communication)
- Reply customer report on time 2weeks to 7days (develop customer trust)
- Conduct QRM (Quality Review Meeting) By weekly to reduce reoccurrence (12 cases to 3 cases)
- Bering back defects glasses from the customer place on time. (2 days to 8 hours)
- Reduce discipline problem among inspector (MC: 71days to 8days) (EL: 48days to 5 days)
- Reduce quality over time (3017 hours to 237 hours) -Average save Rm25,679.00
- Reduce customer standby staff qty by Improve customer line inspection method 3person to 1 person (save Rm8336.00 per month)
- Training and development to quality staff for self-improvement (Self-motivation and on-time job completion)
- Develop quality staff knowledge on computer and new inspection equipment handling skill (Self-confidence and able to perform a good task with the good result)

Experiences

5. Product and Process Quality Engineer (TRW Automotive)

Quality Control

- Lead and coordinate Quality department activities which consist of ensuring the quality systems meet or exceed any customer, corporate, or internal requirements and any other related requirement within the TS 16949 Quality Systems Requirement.
- Lead and coordinate internal and external system audits. Monitor internal processes using process documentation such as Process Flow, PFMEA, Control Plan, etc to ensure effective implementation.
- Participate in the development of Quality related documentation, systems or training, such as Control Plan, FMEA, etc.
- Handling of Internal and Customer quality concern. Ensure customer's quality report is reply within expected time frame, effective corrective and preventive action implemented.
- Lead on development, control, calibration, and usage of inspection gauges and equipments including equipment training.
- Lead and coordinate process capability studies internally and drive the implementation of statistical tools on production floor.
- Develop monthly reports such as Internal PPM, Customer PPM and Scrap Summary reports, and other reports including QOS metric reports.
- Lead and coordinate inspection and calibration activities internally or externally including procurement, design, recall and disposal.
- To assist with supplier development and assist with performing audits / surveys

- Coordinate product and process changes.
- Provide technical supports and attend to customer concern as necessary.
- Stop any unauthorized process related activities affecting the quality of the products manufactured.
- Stop any activities, which are unsafe and can cause an environment accident in the plant.
- Reject or accept materials, develop any necessary documentation to maintain control of the defective (non-conforming material) materials

Responsibilities

- Supports communication of the importance of the QMS and HSEMS to employees in their area of responsibility.
- Assesses training needs and supports employee training, including communication of procedures and work practices to employees in their area of responsibility.
- Communicates procedures and work practices.
- Complies with applicable health, safety and environmental legal and other requirements.

Achievement

- Reduce M24 Self Locking Nut Rejection *(Rm30968.80 to Rm0.00)*
- Reduce Perodua Warranty Issue 55 cases to 12 cases *(Save Rm3246.00)*
- Improve D49G Caliper assy line. (Successfully customer awarded D49G project
- Leak tester machine for modulator Assy to reduce leaking issue at customer testing 15 cases to 0 cases *(Save: Rm 7668.76)*
- "0" customer complaint at Honda Pass thru line. *(Save: Rm 22,893.00 per year)*
- Best performances award 2011 by Honda Malaysia
  (Continues quality Improvement activity)
- Proton model inspection line balancing to reduce overtime 120 hours to 0hours per month *(Save Rm.25650.00)*
- Develop Proton Assy assy line.
  (Successfully customer awarded Proton 2 new car project)

Experiences

3. Production/Process Engineer (Pong Codan Rubber (M) Sdn Bhd)

Statistical Process Control (SPC)

- Experience in managing and implementing Control charts at a production process using both attributes and variable control charts.
- Ability to interpret the behavior of the chart and find out the causes of the non-random variation.
- Conduct SPC Training to ensure the operator and process owner knows that the consequences of over adjustment.
- To assist the Supervisor & Team Leader to identify the root cause of the non-random variation and immediately take action.
- To ensure all the related data records properly in an appropriate check sheet.
- Process control problem-solving Tolls
- Identify Common Causes and Special Causes
- Process Capability and Process Capability study (CP and CPK)
- Calculate Cp and CPK
- Judgment rank
- Continual Improvement
- Capacity Study
- Carry out machine capacity study, labor study to ensure there is adequate time, machine, and labor to meet customer requirements.
- Conduct time study to enhance productivity, so that the capacity can be achieved.
- Prepare Production Planning Schedule for the new part.
- Establish One-Piece Flow Production System to enhance productivity.
- R and R (Run and Rate) study on the Bottle Necks process.

Microwave Continuous Vulcanization (Extrusion)

- Setting up Working Standard at MCV Line.
- Conduct Trial Run for product development.
- Involved in die tuning and improvement activities.
- Study on the compound and its variation on Finish Product

Misc

- Involve in FMEA, APQP, MSA, Space Utilization Study, 482L, and D18D Product & Tools development activities, TS16949 Internal Audit, Customer Complaint Analysis and countermeasure including Report, 482L MPP Presentation in TOYOTA Suppliers' Conference 2007, etc.

Typical Duties

- To ensure preventive maintenance & machine troubleshooting is conducted at factory 1.
- To ensure the manufacturing process capability, jig & fixture fabrication &layout plan continuously improved.
- To take charge of the process control, i.e. setting work standard, machinery/process capability study, SPC meets.
- To maintain and to update the work instruction at the process production.
- To ensure the projects being carried out at factory 1 is conducted accordingly (i.e. installation of a new machine, new part pilot run, etc)
- To ensure the 5s, safety & environment activities are enforced in factory 1.
- AJK for kaizen activity. Vice-chairman for Safety
- Attend customer complaint and do improvement base on customer complaint
- Report to Technical Advisor
- New line Setup with suitable Process Flow
- Workstation Design
- Line Balancing
- Improve the work of an operator with Kaizen activity.
- New Project Development (VIVA, TOYOTA, PROTON, AND PERODUA)
- Work with manufacturing management to remove non-value-added activities process
- Identify risk factors and response measures using analytical tools such as FMEA.
- Develop details scheduling tools to indicate project phases, milestone deliverables, and time management.
- Layout and line design one-piece flow lines.
- Design the 'U' shell, 'L' shell, and 'Y' shell workplace for the new projects.
- Initial elimination of MUDA, MURA (variability), MURI (overburden)
- Also, major equipment losses at the new project line.
- SMED (SINGLE MINUTE EXCHANGE OF DIE)
- Study and analysis and improvement of the time lost in changes of
- Production series. (Also called preparation time).
- Implement and using the five steps of SMED.
- Find and identify Internal work and external work
- The evolution of setup time
- Evolution of Leveling
- Definition of 5 level Leveling repeat a product in a constant cycle of time
- (Also called EPE – Every Product Every)
- Study of actual situation step by step:
- Take data on all preparation.
- Timekeeping the different tasks.
- Classify the tasks in internal or external.
- Classify the tasks in deferent categories.
- Identify waste.
- Calculate the total and subtotals time by category.
- Convert the internal work into External work.
- Reduce (eliminate) Internal and External work with Kaizen activity.
- Standard procedures of the preparation work.

Achievement:

- Shape Hose new process new spiral machine without.
- (Save Rm898.00 per month)
- Reduce time and manpower for extruder process 3 people to 1 person.
- (Save Rm3542.00 per month)
- Reduce waiting time for cutting processes. (Save Rm2520.00 per month)
- Improve delivery performance for the same poor delivery performance product. (100 % delivery)
- Space utilization study for work area. (Save Rm378.00 per month)
- Stock movement study for reducing stock movement time
- (Save 565.98 per month)
- TS and ISO auditor
- QCC and ICC 2nd winner up Toyota and proton presentation
- (project worth for Rm1889.00 saving per month)
- 7 Muda 1st winner up Pong Codan internal presentation
- (project worth for Rm3542.00 saving per month)

QCC (Quality Creative Circle) & ICC (Innovative Creative Circle)

- QCC and ICC 2nd winner up Toyota and Proton presentation.
- QCC and ICC 1st winner up Perodua presentation.
- Facilitator for QCC & ICC project plant level
- (project worth for Rm1288.65 saving per month)
- Develop plant staff on QCC with PDCA: Deming's Cycle (Plan, Do, Check, and Action).
- Collect data and information use the 7 QC Tools and New 7 QC Tools. And Identify Preferred Solution.
- Implement Continual Improvement with Kaizen activity.
- (Kaizen project worth for Rm876.00 saving per year)
- Attend several QC Training such as QCC & ICC culture
- 2nd Runner-up in 7 MUDA Convention (Pong Codan Rubber (M) Sdn Bhd)

Experiences

4. BSA Manufacturing

- In charge of the CNC section (machine center) report to the Factory Manager
- Work out and test on CNC programs, production planning for every shift, daily and monthly. Stock check every month.
- Program the CNC machine and working arrangement for every worker
- Setup the CNC machines when running the new model
- Workplace and workers management
- Capacity study for ever new product
- Quality control and quality verification on finish product

Achievement:

- Reduce change over time to 45 minutes to 15 minutes (save 215.00 per change over)
- Costume made a new type of tools (user-friendly)
- Kept back up machine parts to reducing breakdown part change over time (Save Rm 88.70 per change over)
- Develop proper production planning for reducing waiting time (20 minutes to 5 minutes)
- Train and develop staff on program setup and setting
- Develop early preparation on tools and gauges transposition for reducing tool searching time 15 minutes to 0 minutes (Save Rm 80.89 per changeover.)

Strength & Technical Knowledge

- Man, Power management
- Testing Equipment
- Quality Measurement tools
- Project coordination
- Good Problem-solving skill
- Good knowledge on qc tool (7)
- Car wheel production and functions
- Rubber product and functions
- Braking product and function
- Glass product and function
- Coating product and function
- Accessory and sensor product and functions
- Car Sitting product and functions.
- Customer management.

QC Tools

Familiar with QC Tools and New QC Tools such as:

- Graphs
- Pareto chart
- Cause and Effect diagram
- check sheet
- Control chart
- Histogram
- Scatter Diagram
- Affinity Diagram
- Interrelationship Digraph
- Tree Diagram
- Matrix Diagram
- Prioritization Matrices
- Process Decision Program Chart
- Activity Network Diagram

TQM (TOTAL QUALITY MANAGEMENT)

- Quality Awareness ISO 9001:2000
- Quality Awareness TS 16949:2002 and IATF (2018)
- Internal Quality Auditor ISO 9000:2001 and TS 16949:2002
- Environmental Management Systems ISO 14001
- Internal Quality Auditor Environmental Management Systems ISO 14001.
- Supporting Committee for ISO/TS 16949:2002
- Chemical Handling (ISO 14001)
- Chemical Safety
- Chemical Storage, handling and Disposing
- Personal Protective Equipment's (PPE)
- Turtle Diagram (New audit Method)
- Legal and another requirement (EMS ISO 14001)
- Occupational Health and Safety act ,1994
- Environmental Quality Act,1974
- Factories and Machinery Act, 1967
- Train on 5 Core Tools (1. SPC 2. APQP 3. PPAP 4. FMEA 5. MSA)

Good ability to:

- Good team player.
- First Learner.
- Can build good relationship among of line worker until management team members.
- Hard and smart working person.
- Able work under maximum pressure.
- Good leader and leadership.
- Have good product, process and quality knowledge.
- Able to manages any type of customer in any kind of situation.

Availability : Immediately after notice period of **1 month** (s)

Miscellaneous

No	Items	Rate
1	Willing to Travel	Moderate (25-50 %)
2	Willing to Relocate	Will Consider
3	Possess Own Transport	Yes (D)

Languages

No	Language	Spoken	Written
1	English	10	10
2	Bahasa Malaysia	10	10
3	Tamil	10	10
4	Hindi	8	0

References

Mr. Suresh Kumar

Relationship	Asst Manager
Company	NSG Group
Tel	016-2635626
Email	sureshkumar.vadivil@my.nsg.com

Mr. Teh CK

Relationship	Quality Manager
Company	NSG Group
Tel	012-3820072
Email	Teh CK@my.nsg.com